



August 15, 2001

VIA ELECTRONIC FILING

Magalie Roman Salas, Secretary
Federal Communications Commission
445 12th Street, S.W.
Room CY-B402
Washington, DC 20554

Re: Application of Verizon for InterLATA Authority in Pennsylvania
Notice of *Ex Parte* Presentation, CC Docket 01-138

Dear Secretary Salas:

Pursuant to Section 1.1206(b)(1) of the Commission's Rules, the Competitive Telecommunications Association ("CompTel") submits this notice of an *ex parte* presentation made in the above-captioned proceeding on August 15, 2001.

During a telephone call with Trey Hanbury of the Common Carrier Bureau, CompTel and its member, Metropolitan Telecommunications ("MetTel"), discussed MetTel's continued problems caused by Verizon's inaccurate billing completion notices ("BCNs"). Specifically, MetTel notified FCC staff of a complaint by one its customers, a large payphone provider in New York, whose service had not yet been restored by Verizon. Though MetTel had submitted an appropriate request for restoration to Verizon, and even received a BCN from Verizon confirming that provisioning of the service had been completed, the customer still did not have dial tone. Consequently, MetTel service reps were limited in their ability to address the problem, because they have only seen the BCN, which suggested that the work had been completed. MetTel emphasized that this specific customer complaint underscores MetTel's concern about the accuracy of Verizon's BCNs.

Should you have any questions with regard to the foregoing, please contact me at your convenience.

Cordially,

A handwritten signature in black ink that reads "Maureen Flood". The signature is written in a cursive, flowing style.

Maureen Flood
Director, Regulatory and State Affairs